

**WOW's MONEY BACK GUARANTEE REGARDING PRINTS
And
THREE DIMENSIONAL OBJECTS**

- 1. WOW's money back guarantee applies only to WOW's prints and three dimensional products, not to any subscription plan(s).**
- 2. If the WOW print [or any other three dimensional product you ordered] is delivered damaged, is lost in transit, you never received it, the weather damaged it on your front door before you came home, a thief stole it off your porch, the color palette does not please you, or if you are unsatisfied with your order for any reason, you are protected. Regardless of why you are not happy, you are protected by our comprehensive Free-Replacement-or-Full-Money-Back-Guarantee.**
- 3. To trigger your guaranteed rights, please contact pmancus@comcast.net, promptly, with your name, order number, and contact information— within 45-days of product shipment.**
- 4. We are eager to resolve the problem to your complete satisfaction!**
- 5. Our money back or re-do at no additional charge guarantee is genuine and comprehensive, but not unlimited. This is because the labs WOW uses for order fulfillment, which includes re-doing a product and issuing a refund, and WOW, reserve the right to refuse to continue to do business with anyone who makes a “damaged” or “stolen” product claim and fails to submit evidence to support the claim, especially if such claims are repeated, frequently, or made under suspicious circumstances.**
- 6. Depending on the nature of the claim and/or the frequency of such claims, the labs, and WOW, reserve the right to ask to have the damaged or unsatisfactory product returned, or photographic evidence of the damaged product sent for review, before a refund is made or a replacement is sent.**

NOTE:

The labs use substantial packing to protect all products shipped during transit, so the odds of damage are low.